

QUALITY ASSURANCE PLAN (QAP) MANUAL INTEGRADO DE GESTIÓN

CODE: MIMS

VERSION:. 04

Date:. 15/03/2017

INTEGRATED MANAGEMENT SYSTEM POLICY

TRIARENA S.L.'s main objective is to provide its clients with quality services and confidence in design, development and sale of engineering projects, construction and consulting in C/Almagro num. 4, 28100 Madrid, that meet and fulfil their requirements by offering reliable solutions that fully satisfy their expectations, by displaying proximity, guarantying rapidity in service and adaptation to the clients' needs.

We, at TRIARENA S.L., are committed to perform this work to contribute efficiently to the protection of the environment, to prevent occupational risks by paying particular attention to work safety-damages prevention, avoiding possible work-related illnesses, minimising potential environmental impacts and work accidents - that could affect the client, the workers, our team and/or the general public. The aim of this policy is to consolidate this reality by continuously enhancing the compliance and strengthening our clients' trust.

That is why we consider and define Quality, Environmental Protection, Occupational Safety and Health as following:

- Meet our client's expectations and needs.
- Provide all requested equipment for optimal habitability
- Supply an error-free service, ensuring highest costs efficiency and effectiveness within the deadlines
- Maintain a zero accident rate in our company
- Identify and manage all risks arising from the development of our activity according to the detailed basic principles in the policy of TRIARENA S.L. 's prevention plan.

With the implementation of an integrated management system according to UNE-EN ISO 9001: 2008, ISO 14001: 2004 and OHSAS 18001: 2007 standards, TRIARENA S.L. seeks to strengthen all team members' involvement, to continuously improve the internal management system, to provide service excellence, to increase the client's satisfaction and to establish measures for the prevention of possible environmental impacts. It is furthermore an objective to comply with every regulatory and statutory requirement and with other requirements that the company subscribes to, related to the environment and to the prevention of labour risks.

According to this policy, we set quality, environment, and occupational safety and health objectives at all levels, monitoring the degree of compliance and the continual improvement of our performances.

The Directors of TRIARENA S.L. regularly review the management system to ensure its continuing suitability, adequacy and effectiveness. In this review, improvement opportunities for the system and processes are assessed. Needs for change are detected in the system of quality, environment, and occupational safety and health, including in the policy and objectives.

TRIARENA S.L. management recognizes that to meet these objectives, full participation from the company's team members is essential: the continuous efforts in improving the individual work must be combined to team work and to a complete commitment to the general objectives of our company, always respecting the environment and reducing occupational risks.

Madrid, March 15th, 2017

